Android Phones/Tablets: Installing Signia App for TeleCare Use

1. Enable Bluetooth on smartphone/tablet

2. Visit the Google Play Store on your smartphone/tablet & search for Signia App

3. Install the Signia App from Google Play Store > Tap Open
   • “I want to improve this app…” and “I accept the terms and conditions and privacy policy”
     > Tap to Check both boxes, Tap Accept
   • Connection option screen > Select TeleCare Code
   • Terms of Use for TeleCare > Tap to Check, Tap Continue
   • Enter your 6-digit TeleCare Code (see below) _ _ _ - _ _ _ > Select OK
   • “To receive audio & video calls…” > Tap Proceed
   • “Allow Signia app to record audio, to take pictures and record video, to make & manage phone calls” > Tap Allow for each screen
   • “To scan for Bluetooth compatible devices…” > Tap Proceed
   • “Allow access to device location” > Tap Allow all the time
   • Place hearing aids near phone
   • “Please switch off/on hearing aids” > Open/close battery door or insert/remove hearing aids from charger (this action places hearing aids in pairing mode for 3 minutes) > Tap OK

Continued
“Connecting to hearing aids” > “Select your hearing aids” > Tap **Hearing Aids**  
“Connection Successful” > Tap **Let’s Go**  
Signia Assistant screen > Read information and Tap **Next**  
Additional Features screen > Read information and Tap **Close**

You are now ready to use the Signia App as a remote control for your hearing aids and to communicate with your Audiologist via TeleCare. When it is time for your TeleCare (remote care) session, remember to wear your hearing aids (new batteries/fully charged), place your phone nearby with the Signia app open, and accept the call when it appears on your mobile phone/tablet.

**For assistance with pairing/using the Signia app, please call the Consumer Hotline: 800-350-6093.**

**Your personalized 6-digit code is:** ______ ______ ______ - ______ ______ ______